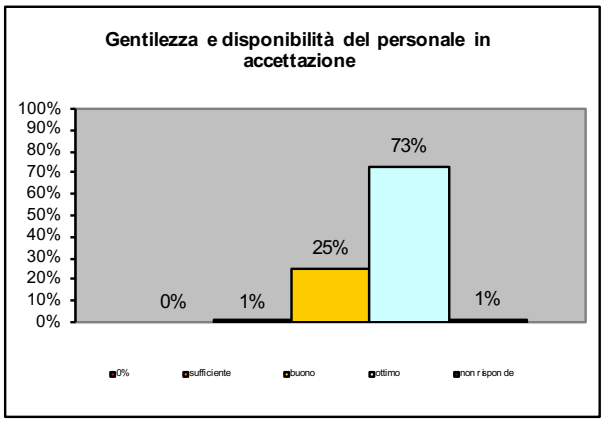
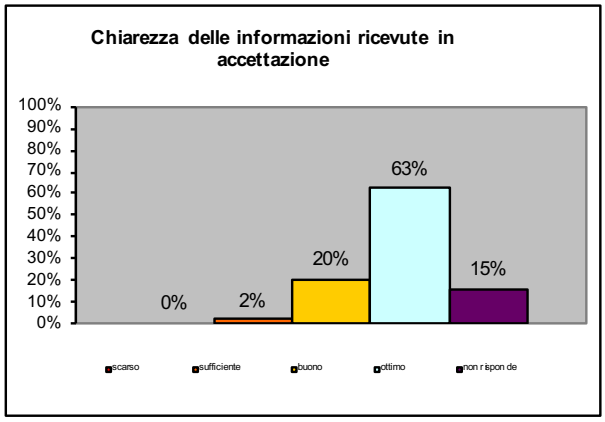
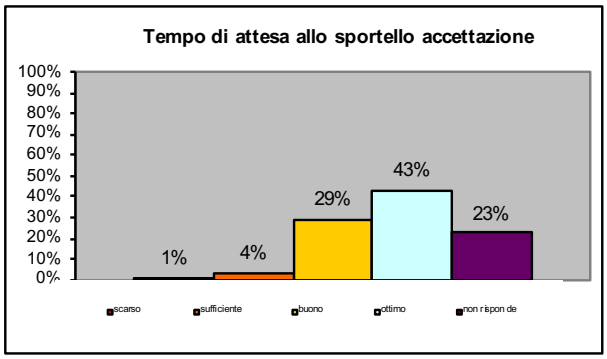
Customer Satisfaction - Grafici

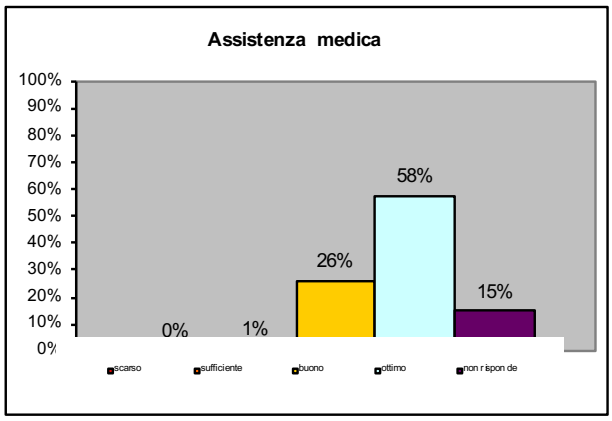
ANSA

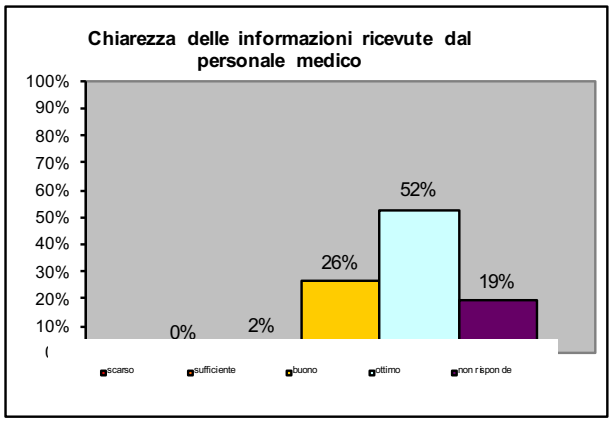
Periodo: anno 2020

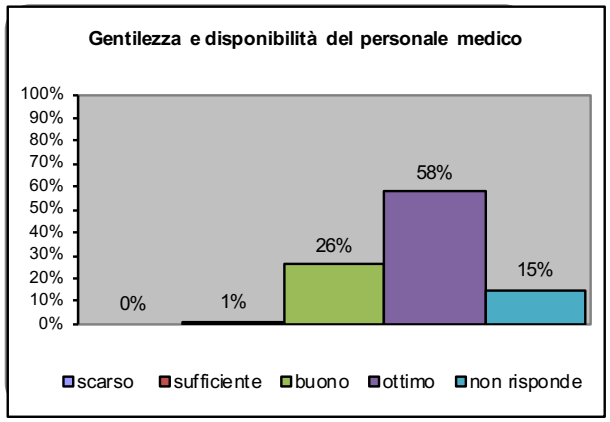


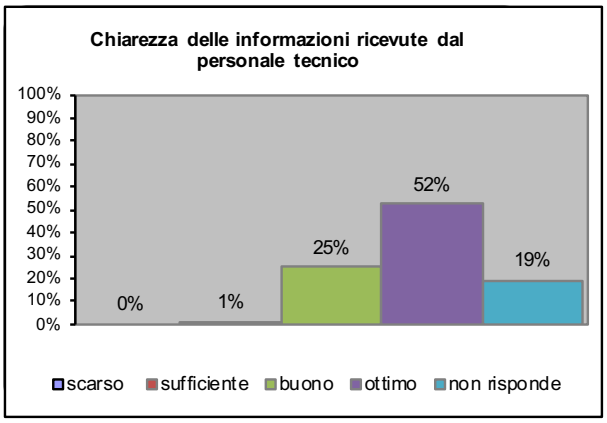


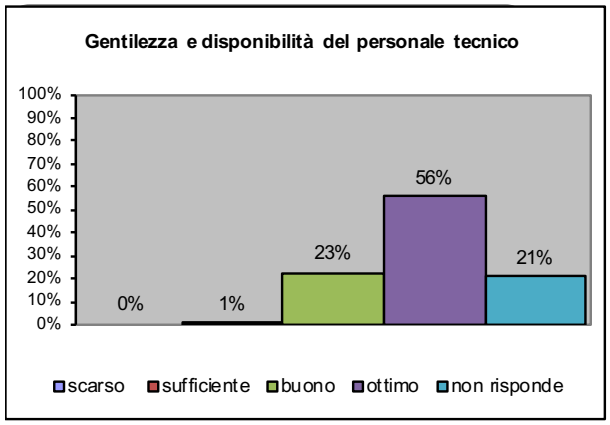


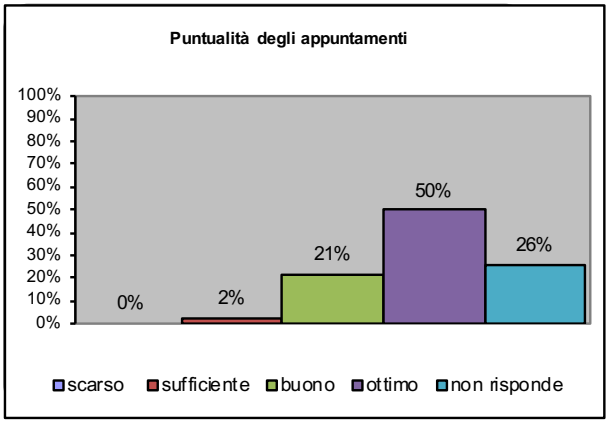


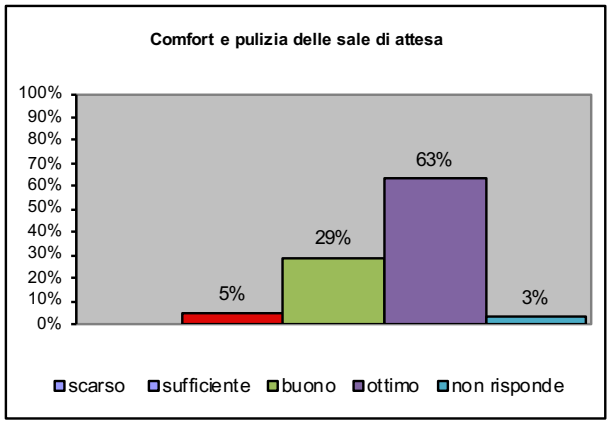


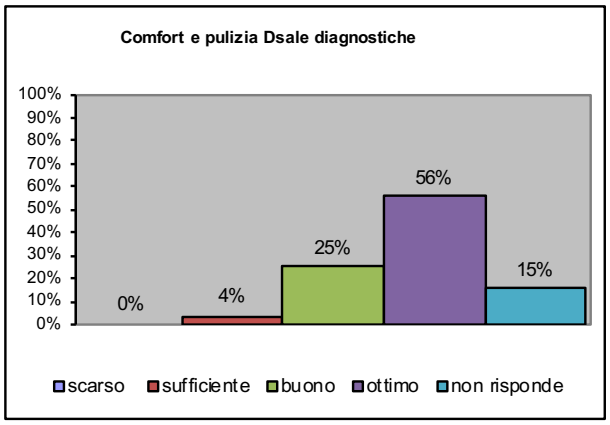





Gentilezza e disponibilità del personale tecnico
100%
90%
80%
70%
60%
50%
40%
30%
20%
10%
0%
0%
1%
23%
56%
21%
scarso
sufficiente
buono
ottimo
non risponde


Puntualità degli appuntamenti
100%
90%
80%
70%
60%
50%
40%
30%
20%
10%
0%
0%
2%
21%
50%
26%
scarso
sufficiente
buono
ottimo
non risponde


Comfort e pulizia delle sale di attesa
100%
90%
80%
70%
60%
50%
40%
30%
20%
10%
0%
5%
29%
63%
3%
scarso
sufficiente
buono
ottimo
non risponde


Comfort e pulizia Dsale diagnostiche
100%
90%
80%
70%
60%
50%
40%
30%
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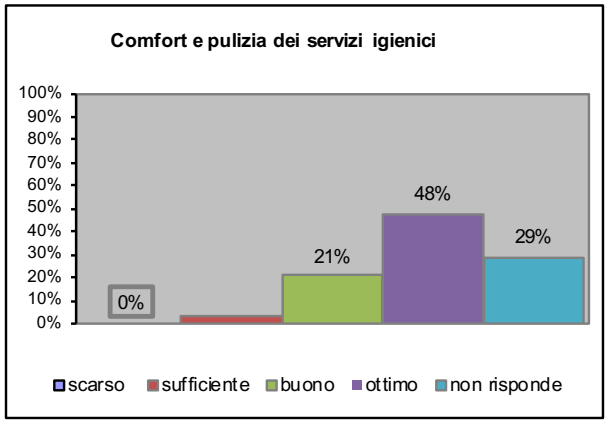
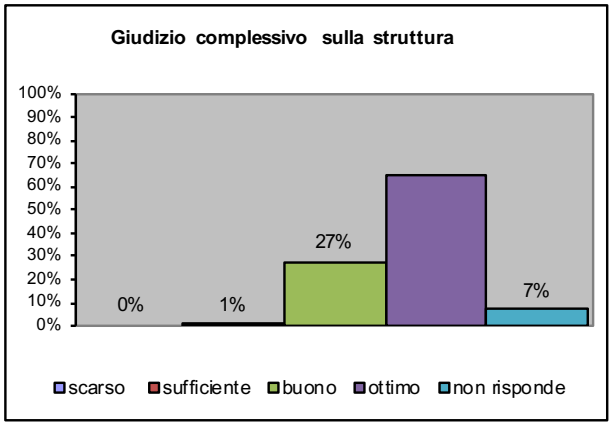
10%
0%
0%
4%
25%
56%
15%
scarso
sufficiente
buono
ottimo
non risponde


Comfort e pulizia dei servizi igienici
100%
90%
80%
70%
60%
50%
40%
30%
20%
10%
0%
0%
21%
48%
29%
scarso
sufficiente
buono
ottimo
non risponde


Giudizio complessivo sulla struttura
100%
90%
80%
70%
60%
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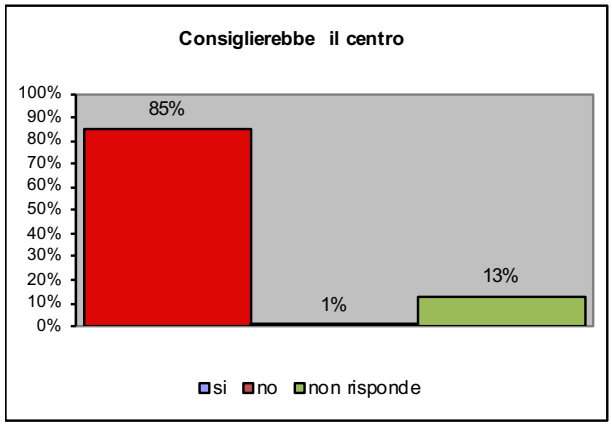
10%
0%
0%
1%
27%
7%
scarso
sufficiente
buono
ottimo
non risponde


Consiglierebbe il centro
100%
90%
80%
70%
60%
50%
40%
30%
20%
10%
0%
85%
1%
13%
si
no
non risponde